

January 16, 2012

Internal Police Review Authority  
1615 W. Chicago Ave, 4<sup>th</sup> floor  
Chicago, Illinois 60622

Dear SPRA:

I was dissatisfied with the police service I received from a Desk Sgt by the name of Sgt. Vargas, the night of 1-2-12, late PM hours.

His first comments were: "I will try to help you out," said in a friendly, cooperative tone, via the phone.

After I explained my situation with the 2 Police Officers & the Street Sgt, Sgt. Vargas stated emphatically "I can't get involved."

My complaint is as follows:

1. Why offer to help, then withdraw the offer?
  - A) personal reasons?
  - B) knew the officers & felt because of his knowledge that he should not get involved?
  - C) Customer-service wasn't his "thing" that night?
2. As soon as Sgt. Vargas heard my complaint about Ofc. Torres & Ofc. Doyle & Street Sgt. Claeson, he, Sgt. Vargas, backed out immediately & put up a wall.

Why did he do this?  
What was his reasoning?

3. How was what Sgt. Varez did + did not do considered a professional + ethical stand?
4. Why was my not being allowed to sign a complaint against my now former landlady, an issue for Sgt. Varez?
5. Would Sgt. Varez be considered a CPD Supervisor? Yes or No.
6. Could he have registered my complaint, telephoned APPRA with the info, then submitted a written memorandum to APPRA with all the available information? Yes or No

These are my questions + concerns.

I was then shuffled off to another officer whose name I did not get + told that the person I should talk to was Watch Commander Lt. Cook, but that he was busy. No one bothered to take a message for Lt. Cook, so he could call me when he wasn't so busy. This whole scenario left a very bad taste in my mouth.

My contact info:

phone

eves

Thank you for your acknowledgement of this complaint by letter. Sincerely,